

# System Manager App

## Cloud-based application



Software

### General

NOTIFIER® System Manager is a cloud-based application that streamlines life safety system operations through mobile event notification and access to system information. System Manager is powered by eVance® Services, and provides additional capabilities when combined with eVance® Inspection Manager and/or Service Manager.

System Manager, paired with a web-based portal (or NFN gateway, BACNet gateway or NWS-3), displays real-time event data, along with detailed device information and history. System events are received via Push Notifications for an unlimited number of buildings. Monitoring Profiles and Push Notifications status can be conveniently configured in the application. Authorized users can access the application via user name and password.

#### **FACILITY STAFF USE SYSTEM MANAGER TO:**

- Monitor fire system events “on the go” for efficient and effective response.
- Efficiently troubleshoot and diagnose issues through mobile access to detailed information and history.
- Easily request service from their provider for off-normal conditions through a service ticket (if service provider has eVance Service Manager).

#### **SERVICE PROVIDER TECHNICIANS USE SYSTEM MANAGER TO:**

- Monitor customers’ life safety systems “on the go” for efficient response.
- Efficiently assess and diagnose issues and effectively serve customers via mobile access to detailed information and history for off-normal conditions.

### Features

#### **OVERVIEW**

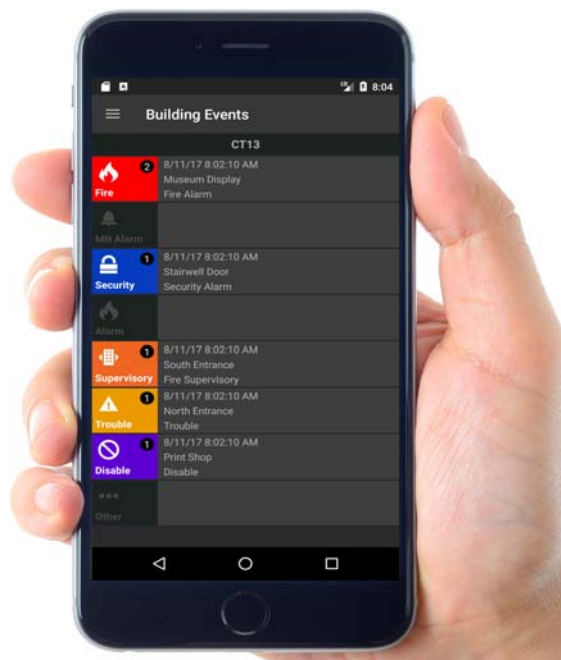
- Android and iOS compatible.
- Connects via Web Portal Card or NFN Gateway, BACNet Gateway or NWS-3 (Version 4 or higher).
- Supports unlimited number of sites per license.
- Supports unlimited number of users (licenses) per site.
- Compatible with ONYX Series Panels.
- NOTIFIER System Manager can be licensed separately or with eVance Inspection Manager and/or eVance Service Manager.

#### **EVENT NOTIFICATION**

- Receive push notifications for: Fire Alarm, Trouble, Supervisory, Pre-Alarm, Disabled, Mass Notification and Security.
- Displays event details, device information and device history for all off-normal events.
- Device test information (from eVance Inspection Manager) is displayed for off-normal events.
- System event information can be forwarded via email or text.
- Easily request service from your provider via service ticket for off-normal conditions (if combined with eVance Service Manager).

#### **SYSTEM SET-UP & MAINTENANCE**

- Account set-up, user profiles and data import of sites/buildings in eVance Services website.



- Conveniently modify user monitoring profile or push notifications status directly in the app.

#### **ABOUT EVANCE® SERVICES**

eVance Services is a comprehensive, connected suite of solutions that streamlines system monitoring, system inspections and service management through mobile technology. eVance Services offers three mobile applications - System Manager, Inspection Manager and Service Manager.

#### **DATA OWNERSHIP AND PRIVACY**

Company and customer data is of utmost importance to Honeywell. Our subscription and privacy agreement is in place to protect your business. To view the subscription and privacy agreement, please go to:

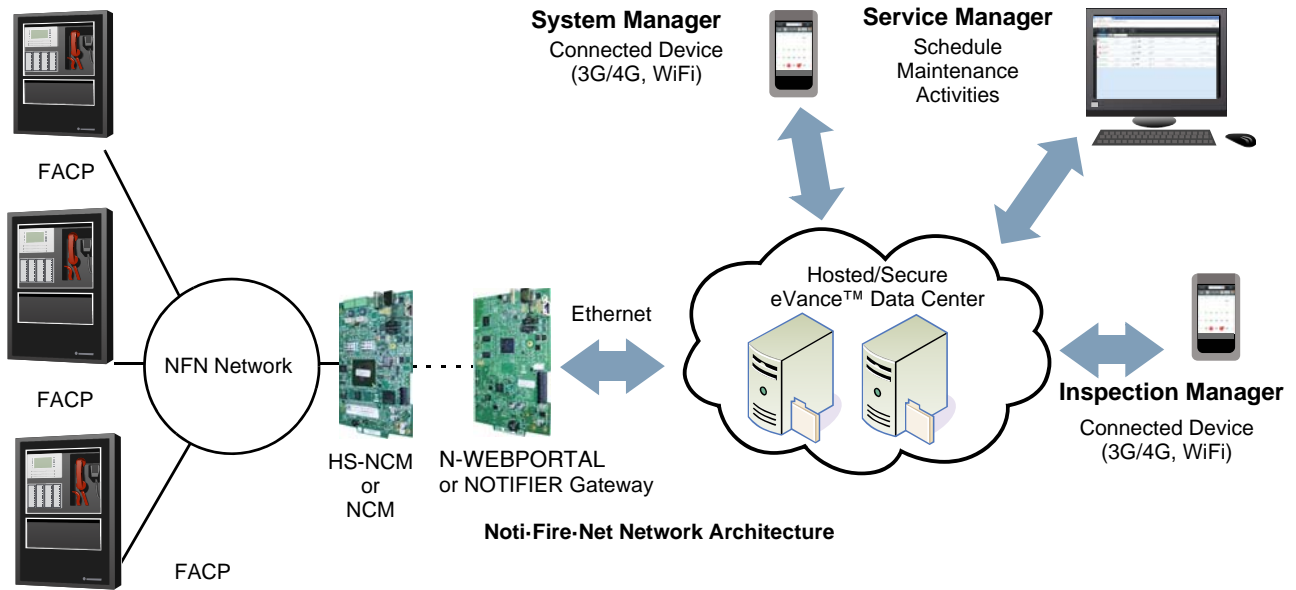
<https://www.evanceservices.com/Cwa/SignIn#admin/eula>

#### **SOFTWARE LICENSING**

System Manager software is purchased as an annual license.

#### **SOFTWARE LICENSE UPGRADES**

- License upgrades can be purchased to add additional licenses or to add System Manager. Upgrade orders should be placed within 9 months after the yearly license period has started.



## System Requirements & Accessories

Mobile Software is best viewed on:

- iPhone® 5/5S, 6/6+, 7/7Plus, iPad Mini™, iPad Touch®
- Android™ KitKat OS 4.4 or later

Additional Hardware is required in conjunction with System Manager. Includes any of the following:

- N-WEBPORTAL: Web portal that connects Notifier fire panels to the secure data center. See N-WEBPORTAL data sheet DN-60806.
- Gateways that connect NOTIFIER fire panels to the secure data center:

NFN-GW-EM-3

NFN-GW-PC

BACNET-GW-3

NWS-3

**NOTE:** System Manager is available in the U.S. and Canada.

## Product Information

### SYSTEM MANAGER LICENSES:

**SYSTEMGR1:** System Manager, 1 User.

**SYSTEMGR5:** System Manager, 5 Users.

**SYSTEMGR10:** System Manager, 10 Users.

**SYSTEMGR15:** System Manager, 15 Users.

**SYSTEMGR20:** System Manager, 20 Users.

**SYSTEMGR30:** System Manager, 30 Users.

**SYSTEMGR100:** System Manager, 100 Users.

**SYSTEMGRTRIAL:** Trial for System Manager (3 Licenses, 45 days).

**EVANCETRIALIMSM:** Trial for Inspection Manager, Service Manager and System Manager.

## Standards and Listings

**NOTE:** System Manager is not listed with UL, FM, CNTC or any agency.

The eVance Services Secure/Hosted Data Center is located in the United States and is compliant with the following standards:

- SSAE 16 and ISAE 3402 Audit Standards: Formerly SAS 70
- The SOC 3 SysTrust® Service Organization Seal of Assurance

Available in Google Play Store and Apple APP Store.

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This document is not intended to be used for installation purposes.  
We try to keep our product information up-to-date and accurate.  
We cannot cover all specific applications or anticipate all requirements.  
All specifications are subject to change without notice.

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