

Quality

A Statement of Policy

Quality is the key to customer satisfaction. No other single element of our business is as important to our reputation and our prosperity. It must never be compromised and will be improved continuously.

To be the leader in an increasingly competitive marketplace, our company must thrive on Quality care to customers, Quality workmanship and Quality service. Each employee must make special effort to meet our requirements and to ensure that these high standards are reached and maintained.

At Honeywell Fire, Quality attainment is a stated policy measured by objective results. Even more importantly, it is a part of our way of thinking, a part of the way we approach every challenge, and the ultimate measure of our success.



Peter Lau

VP / GM

Honeywell Fire, HBT Commercial Fire